Indiana Civil Rights Commission AGENCY MONTHLY REPORT JULY 2013



Jamal L. Smith Executive Director

Intake

The Intake section of the report shows the number of phone, web and/or mail inquiries received from the public. It also shows the number of jurisdictional complaints drafted and mailed. The number of signed complaints received for investigation is also reported.

| | July 2013 | Aug 2013 | Sept 2013 | Oct 2013 | Nov 2013 | Dec 2013 | Jan 2014 | Feb 2014 | Mar 2014 | Apr 2014 | May 2014 | June 2014 | Year to Date |
|---------------------------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| Total Number of Inquiries | 342 | 2010 | 2010 | 2010 | 2010 | 2010 | 2011 | 2011 | 2011 | 2011 | 2011 | 2011 | Daio |
| Number of Complaints Drafted | 97 | | | | | | | | | | | | |
| % of inquiries drafted | 28% | | | | | | | | | | | | |
| Employment | 65 | | | | | | | | | | | | |
| Housing (Real Estate) | 14 | | | | | | | | | | | | |
| Public Accommodation | 15 | | | | | | | | | | | | |
| Credit | 0 | | | | | | | | | | | | |
| Education | 3 | | | | | | | | | | | | |
| Unknown | 0 | | | | | | | | | | | | |
| Number of Complaints Formalized | 96 | | | | | | | | | | | | |
| Employment | 61 | | | | | | | | | | | | |
| Transferred from EEOC* | 22 | | | | | | | | | | | | |
| Housing (Real Estate) | 24 | | | | | | | | | | | | |
| Transferred from HUD** | 7 | | | | | | | | | | | | |
| Public Accommodation | 10 | | | | | | | | | | | | |
| Credit | 0 | | | | | | | | | | | | |
| Education | 1 | | | | | | | | | | | | |

^{*}EEOC sends cases to ICRC pursuant of the Deferral Program. These transfers are included in the total # of EEOC complaints formalized.

^{**}Reflects cases retrieved from Teapots. These transfers are included in the total # of HUD complaints formalized.

Inquiries by Region

This section provides a breakdown of the inquiries received by each region.

| | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | Year to |
|-------------------------------------|------|------|------|------|------|------|------|------|------|------|------|------|---------|
| | 2013 | 2013 | 2013 | 2013 | 2013 | 2013 | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | Date |
| Total Number of Inquiries by Region | 342 | | | | | | | | | | | | |
| Region 1 | 48 | | | | | | | | | | | | |
| Region 2 | 34 | | | | | | | | | | | | |
| Region 3 | 28 | | | | | | | | | | | | |
| Region 4 | 10 | | | | | | | | | | | | |
| Region 5 | 133 | | | | | | | | | | | | |
| Region 6 | 31 | | | | | | | | | | | | |
| Region 7 | 4 | | | | | | | | | | | | |
| Region 8 | 32 | | | | | | | | | | | | |
| Region 9 | 14 | | | | | | | | | | | | |
| Unknown/Out of State | 8 | | | | | | | | | | | | |

- Region 1: Jasper, Lake, LaPorte, Newton, Porter, Pulaski and Starke
- Region 2: St. Joseph, Elkhart, Marshall, Fulton, Kosciusko, Wabash, Cass and Miami
- Region 3: LaGrange, Steuben, Noble, Dekalb, Whitley, Allen, Huntington, Wells and Adams
- Region 4: White, Benton, Warren, Tippecanoe, Carroll, Clinton, Fountain and Montgomery
- Region 5: Boone, Hamilton, Hendricks, Marion, Hancock, Morgan, Johnson and Shelby
- Region 6: Howard, Grant, Blackford, Jay, Tipton, Madison, Delaware, Randolph, Henry, Wayne, Rush, Fayette, Union and Franklin
- Region 7: Vermillion, Parke, Putnam, Vigo, Clay, Owen, Sullivan, Greene and Monroe
- Region 8: Knox, Daviess, Martin, Lawrence, Gibson, Pike, Dubois, Orange, Crawford, Posey, Vanderburgh, Warrick, Spencer and Perry
- **Region 9**: Brown, Bartholomew, Clark, Dearborn, Decatur, Floyd, Franklin, Harrison, Jackson, Jefferson, Jennings, Ohio, Ripley, Scott, Switzerland and Washington
- **Unknown**: If the location of the inquiry cannot be identified or is located out of state.

Investigation

The Investigation section shows the overall age of cases currently being investigated by the agency. Cases over 100 days in Real Estate or 180 days in all other cases could be in the Legal Department pending a decision. (Aged is >100 days in Real Estate and >180 days in all other cases).

| | July 2013 | Aug 2013 | Sept 2013 | Oct 2013 | Nov 2013 | Dec 2013 | Jan 2014 | Feb 2014 | Mar 2014 | Apr 2014 | May 2014 | June 2014 | Year to Date |
|-------------------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| % of Aged Cases by Area | | | | | | | | | | | | | |
| Employment | 1% | | | | | | | | | | | | |
| Housing (Real Estate) | 0% | | | | | | | | | | | | |
| Public Accommodation | 0% | | | | | | | | | | | | |
| Credit | 0% | | | | | | | | | | | | |
| Education | 5% | | | | | | | | | | | | |
| Open Cases by Area | | | | | | | | | | | | | |
| Employment | 425 | | | | | | | | | | | | |
| Housing (Real Estate) | 52 | | | | | | | | | | | | |
| Public Accommodation | 82 | | | | | | | | | | | | |
| Credit | 0 | | | · | | | | | | | | | |
| Education | 29 | | | | | | | | | | | | |

Closures

The Closure section indicates the number of cases closed and how the case was closed after a complete investigation. NPC = No Probable Cause, CWS = Closed with Settlement (Mediation Agreement), CW = Closed Withdrawal, AD = Administrative Dismissal (Lack of Jurisdiction, Failure to Cooperate/Locate), FO = Final Order.

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|------------------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| Number of Cases Closed | 45 | | | | | | | | | | | | |
| Employment | 38 | | | | | | | | | | | | |
| Housing (Real Estate) | 2 | | | | | | | | | | | | |
| Public Accommodation | 4 | | | | | | | | | | | | |
| Education | 1 | | | | | | | | | | | | |
| Credit | 0 | | | | | | | | | | | | |
| Type of Closure | | | | | | | | | | | | | |
| NPC | 35 | | | | | | | | | | | | |
| CWS | 5 | | | | | | | | | | | | |
| CW | 3 | | | | | | | | | | | | |
| AD | 2 | | | | | | | | | | | | |
| FO | 0 | | | | | | | | | | | | |

Legal

The Legal section tracks cases receiving probable/reasonable cause, as well as provides information on active cases being handled by the Legal Department.

| | July 2013 | Aug 2013 | Sept 2013 | Oct 2013 | Nov 2013 | Dec 2013 | Jan 2014 | Feb 2014 | Mar 2014 | Apr 2014 | May 2014 | June 2014 | Year to Date |
|------------------------------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| Probable/Reasonable Cause Findings | 4 | | | | | | | | | | | | |
| Employment | 4 | | | | | | | | | | | | |
| Housing (Real Estate) | 0 | | | | | | | | | | | | |
| Public Accommodation | 0 | | | | | | | | | | | | |
| Education | 0 | | | | | | | | | | | | |
| Credit | 0 | | | | | | | | | | | | |
| Active Cases | | | | | | | | | | | | | |
| Employment | 32 | | | | | | | | | | | | |
| Housing (Real Estate) | 17 | | | | | | | | | | | | |
| Public Accommodation | 8 | | | | | | | | | | | | |
| Education | 5 | | | | | | | | | | | | |
| Credit | 0 | | | | | | | | | | | | |
| Average Age of Cases since NOF* | 447 | | | | | | | | | | | | |

^{*}NOF (Notice of Finding). This includes cases that are now pending in state court.